

उत्तर प्रदेश पुलिस मुख्यालय, इलाहाबाद। संख्या:12 / ए–पुलिस सैलरी पैकेज–2016 दिनांक:नवम्बर 22, 2016

सेवा में,

समस्त विभागाध्यक्ष/कार्यालयाध्यक्ष, पुलिस विभाग, उत्तर प्रदेश।

विषय:- भारतीय स्टेट बैंक द्वारा उ०प्र० पुलिस कर्मियों को पी.एस.पी.(पुलिस सैलरी पैकेज) की सुविधा।

उपर्युक्त विषयक कृपया अवगत कराना है कि दिनांक 18.11.2016 को अपर पुलिस महानिदेशक, मुख्यालय एवं भारतीय स्टेट बैंक के बीच उ०प्र० पुलिस कर्मियों हेतु 03 वर्ष के लिए एक एम0ओ0यु० (छायाप्रति संलग्न) किया गया है।

2— उक्त एम०ओ०यू० के तहत जिन पुलिस अधिकारियों / कर्मचारियों का पी.एस.पी.(पुलिस सैलरी पैकेज) खाता तथा वेतन का आहरण / वितरण भारतीय स्टेट बैंक की शाखा से होगा, उन्हें कई सुविधाएं बिना किसी अतिरिक्त भुगतान के बैंक द्वारा प्रदान की जायेंगी। इन सुविधाओं में कतिपय मुख्य सुविधाएं निम्नवत् है:--

- 03 लाख से 10 लाख तक निःशुल्क एक्सीडेंटल इंश्योरेंस की सुविधा।
- दो माह के वेतन के बराबर ओवर ड्रा की सुविधा।
- निःशुल्क चेक बुक की सुविधा।
- निःशुल्क इंटरनेट बैंकिंग की सुविधा।
- निःशुल्क आर०टी०जी०एस० की सुविधा।
- निःशुल्क डिमाण्ड ड्राफ्ट, लाइफ टाइम यूनिक एकाउण्ट नम्बर, ए०टी०एम०, लाकर, डीमेट एकाउण्ट आदि।
   (भारतीय स्टेट बैंक द्वारा दी जाने वाली सुविधाओं का विस्तृत विवरण संलग्न एम०ओ०यू० के संलग्नक-4 में उपलब्ध है।)
- 3- पी.एस.पी.(पुलिस सैलरी पैकेज) की सुविधा लेने हेतु प्रक्रिया निम्नवतु है:-
  - अ. उ०प्र० पुलिस के जिन अधिकारियों / कर्मचारियों का पूर्व से सैलरी एकाउण्ट भारतीय स्टेट बैंक की शाखा में है, उन्हें पी.एस.पी.(पुलिस सैलरी पैकेज) की सुविधा लेने हेतु एम0ओ०यू० के साथ संलग्न प्रोफार्मा (संलग्नक—1) भरना पड़ेगा। सम्बन्धित जनपद / इकाई के आहरण / वितरण अधिकारी समस्त अधिकारियों / कर्मचारियों की सूची जिसमें पुलिस कर्मी का नाम, पदनाम, खाता संख्या, शाखा का नाम, कुल वेतन अंकित कर एम0ओ०यू० के संलग्नक—1 के प्रोफार्मा के साथ सम्बन्धित भारतीय स्टेट बैंक की शाखा में उपलब्ध करायेंगे। जिस पर उक्त सैलरी एकाउण्ट पी.एस.पी. (पुलिस सैलरी पैकेज) एकाउण्ट में बदल दिया जायेगा।
  - ब. जिन पुलिस अधिकारी / कर्मचारी का सैलरी एकाउण्ट भारतीय स्टेट बैंक की शाखा में नहीं है। उन्हें पी.एस.पी.(पुलिस सैलरी पैकेज) का लाभ प्रदान करने हेतु सर्वप्रथम आहरण वितरण अधिकारी पुलिस अधिकारियों / कर्मचारियों की लिस्ट बनाकर सम्बन्धित भारतीय स्टेट बैंक की शाखा में नया खाता खुलवायेंगे। खाता खुलने के बाद नाम, पदनाम, खाता संख्या, शाखा का नाम तथा कुल वेतन अंकित कर एम.ओ. यू. के संलग्नक—1 के प्रोफार्मा के साथ सम्बन्धित भारतीय स्टेट बैंक की शाखा में उपलब्ध कराने पर उक्त सैलरी एकाउण्ट पी.एस.पी.(पुलिस सैलरी पैकेज) एकाउण्ट में बदल दिया जायेगा।

4— अतएव उपरोक्त सुविधाओं का जनपद/इकाई स्तर पर गासिक सम्मेलन तथा नोटिस बोर्ड पर चस्पा कर व्यापक प्रचार—प्रसार करायें तथा पुलिस अधिकारियों/कर्मचारियों को सुविधाएं प्रदान कराने हेतु अपने स्तर से अग्रेत्तार कार्यवाही कराकर प्रगति की आख्या प्रतिमाह पुलिस मुख्यालय को उपलब्ध कराने का कष्ट करें। उपरोक्त से सम्बन्धित किसी भी प्रकार की समस्या के लिए सम्बन्धित बैंक शाखा, पुलिस महानिरीक्षक, भ०/क०(सीयूजी नं०—9454400156) एवं विशेष कार्याधिकारी, कल्याण(सीयूजी नं०—9454401995), उ०प्र० पुलिस मुख्यालय, इलाहाबाद से सम्पर्क कर सकते हैं। एम०ओ०यू० को पुलिस की बेवसाइट में डाला गया है, जिसे बेबसाइट से डाउनलोड भी कर सकते हैं।

संलग्नकः एम०ओ०यू० / प्रोफार्माकी प्रतियां।

(बीठपीठ जोगदण्ड) अपर पुलिस महानिदेशक, मुख्यालय, उत्तर प्रदेश।

## संख्या तथा दिनांक वही

प्रतिलिपि निम्नलिखित को सूचनार्थ एवं आवश्यक कार्यवाही हेतु प्रेषित:-

- 1. समस्त आहरण वितरण अधिकारी, पुलिस विभाग, उ०प्र०।
- 2. आहरण वितरण अधिकारी/अनुभाग अधिकारी, अनुभाग—13, उ०प्र० पुलिस मुख्यालय, इलाहाबाद।
- 3. अनुभाग अधिकारी, अनुभाग-बीस को गार्ड फाइल हेतु (पांच प्रतियों में)।



Memorandum of Understanding (MoU)

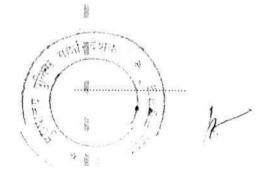
This Memorandum of Understanding (MOU) is executed on the 18<sup>th</sup> November 2016 between Uttar Pradesh Police Head Quarters (UP Police), represented by Shri B.P. Jogdand, Additional Director General of Police, Uttar Pradesh Police, having its headquarters at 1, Sarojini Naidu Marg, Allahabad-211 001, hereinafter referred to UP Police which expression shall unless the context otherwise requires include its successors/legal heirs/administrators/executors and permitted assigns.

#### AND

State Bank of India (SBI), a Body Corporate incorporated under the State Bank of India Act 1955 and carrying on the business of banking, having its Central Office at Madame Cama Road, Mumbai amongst others one of its Local Head Office at Moti Mahal Marg, Hazratganj, Lucknow-226 001 (hereinafter referred to as the 'SBI' or Bank, which expression shall unless the context otherwise requires include its successors in business) through Shri V. Jayaraman, General Manager, Network-I, State Bank of India, Local Head Office, Lucknow.

The UP Police in its efforts to simplify and streamline the salary disbursement procedure and to make available modern banking facilities to its personnel has decided to accept the proposal submitted by SBI.

And SBI possessing technologically advanced infrastructural facilities having offered to provide banking services as detailed herein below to the UP Police personnel operating their salary account with the Bank.





Now therefore this Memorandum of Understanding (MOU) witness as under:

Both parties have agreed as follows:-

1. <u>Period of MOU</u> - This MOU shall be operative initially for a period of 3 years w.e.f. 18<sup>th</sup> November 2016 which may be extended for a further period of 3 years or as mutually agreed by both the parties. However, there shall be a review for any amendment/addition/deletion of features of the Salary Package, from time to time.

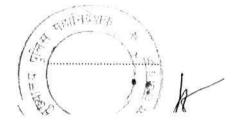
#### 2. Conversion of account to Police Salary Package (PSP)

- (a) Existing salary accounts of UP Police personnel will be converted to Police Salary Package (PSP) accounts, subject to an application-cum-undertaking to be submitted by the account holder as per specimen in *Annexure I*. As contained in the same Annexure I, all personnel who opened PSP Accounts with SBI, whether new accounts or converted, will undertake to obtain no objection certificate (NOC) from SBI as per *Annexure II* in the event he/she desires to shift the account to another Bank for credit of salary. However, to expedite the process of conversion of maximum no. of existing ordinary Savings Account of UP Police to PSP, so as to pass on the benefit as mentioned in Annexure IV, the Salary Disbursing Authority may forward a list of such accounts containing Name, Account No., Designation/Rank and Gross Salary to the Salary uploading branch. The Conversion of account will be subject to compliance of KYC updation as per RBI Guidelines. UP Police undertakes to credit the salary to the accounts of those employees who have opted for PSP account, till submission of NOC from SBI as per Annexure II.
- (b) UP Police does not undertake any liability for loans given by SBI to Police personnel in their individual capacities. The UP Police will not be impleaded in any claim, action, lawsuit which an account holder may file against SBI or vice versa i.e. which SBI may file against the account holder. However, UP Police will provide information about defaulters as regards their current postal address maintained in the records subject to denial due to exigencies of service/ security considerations.

#### 3. Facilities to Account holders

The Bank undertakes to provide following facilities/services to UP Police personnel drawing their salary through any of its branches:

- Usage of the largest ATM network of SBI Group free of charge
- Usage of other bank ATMs subject to RBI regulations as applicable from time to time
- Unlimited free transactions irrespective of metro/non-metro locations for all variants
- Anywhere Banking via ATM Card
- Free ATM Card
- Free Supplementary ATM Card for Joint Account holders.
- Free Facility of setting up of Standing Instructions.
- Allotment of safe deposit lockers, subject to availability.





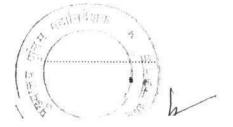
- Loans will be disbursed to eligible UP Police personnel upon fulfilment of eligibility criteria and on meeting of Bank's terms & conditions, including establishing the applicant's creditworthiness as per the Bank's guidelines.
- All other facilities being provided to Bank's normal customers operating salary accounts, subject to the discretion of the Bank.
- 4. Other facilities will be as per variant Police Salary Package (PSP) enclosed at Annexure IV depending upon the type of account. However, the Salary Account will become a normal Savings Bank Account and benefits under PSP will be withdrawn, if salary credit is not received for last three consecutive months.
- 5. International Debit cum ATM Card (Available to Gold, Diamond & Platinum categories)

SBI agrees to issue a free International Debit cum ATM card to salary account holders in Gold, Diamond and Platinum categories as per their eligibility, on their request. The norm for issuance of such international cards may vary as per the RBI guidelines.

- **6.** <u>Xpress Credit Loan</u>: SBI will provide the Xpress Credit Loan to eligible PSP account holders. The Xpress Credit Loan will be provided solely at the discretion of the Bank and will be subject to the fulfilment of conditions as laid down by the Bank from time to time
- 7. Recall of Salary Disbursed: In exceptional circumstances, the UP Police may recall the salary erroneously disbursed to deserters or delinquent personnel. Upon written request of the UP Police department communicating specific details of personnel, bank account with SBI, period and amount, and further subject to availability of funds in the specified account, the Bank will comply with the request and refund the amount by a Bank Draft to the UP Police for crediting into their account. The Bank will not be liable or held accountable for any consequential or related action arising from the act of refund of amount to the UP Police.

Pending refund of the amount recalled, the Bank will mark a hold on the required amount(s) so notified by the UP Police in the concerned salary account with SBI to prevent fraudulent withdrawals from it.

The above will not apply for salary accounts with other banks, even if, the salary credit is posted through SBI.





- **8.** <u>Confidentiality:</u> Each party shall treat as confidential all information obtained as a result of entering into or performing of this MOU but shall be bound to disclose if needed by operation of law or by judicial authorities.
- 9. <u>Complaint Redressal</u>: Bank has a very well laid down policy on Customer Grievance Redressal. This policy covers all types of customers including pensioners. It also covers the timeframe for redressal as well as the various channels available for lodging the complaints. The policy detail is available at Bank's website for public information. The PSP account holders have the option to use above channel for redressal of their individual grievances/complaints.

In the event that a dispute remains unresolved, it may be referred to the Banking Ombudsman appointed by RBI under the Banking Ombudsman Scheme, if the same can be entertained by the Banking Ombudsman as per the scheme.

10. <u>Termination</u>: In the event of termination of the MOU before its term as per para 1 earlier, the disbursement of salaries to the individual account holders may be done through the same salary account, which will continue, but without the special PSP benefits. This MOU may be terminated with immediate effect by either party giving notice of termination to the other Party (the "Defaulting Party") provided that -

If the Defaulting Party has committed a material breach of any term of this MOU and has failed to remedy such breach (if capable of remedy) within thirty (30) days after notice from the other party to do.

or

If the Defaulting party repeatedly commits the same breach of any of the terms of MOU then the contract may be terminated without any further notice.

Or

If the defaulting party shall cease to carry on its business or substantially the whole of its business.

Or

If there is a material adverse change in any applicable law affecting Banks generally.

#### 11. Personal Accident Insurance (Death) (PAI)

All PSP Account Holders will be covered under complimentary Personal Accidental Death (PAI) Cover, as per their respective PSP Variant (Details as per Annexure IV) subject to regular Salary Credit in the account for last two months prior to the date of incident. All Personal Accident Insurance (death) claims of the deceased (PSP) account holders should be submitted to the Insurance Company by the claimant in the proper forms along with the relevant documents as prescribed by the Insurance

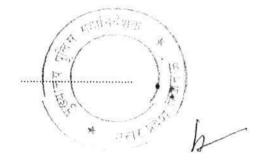




Company with whom SBI has a tie-up during the pertinent period, the tie-up being subject to annual review and renewal. The Insurance Company, after receipt of the application of the claimant, will initiate the process of claim settlement. All the correspondence related to claim will then be directly taken up between the Insurance Company and the claimant without involving Bank. All the settlements/disputes will be between the claimants and the Insurance Company and the Bank will not be party to such disputes. The claim settlement will be entirely the responsibility of Insurance Company and Bank will have no liability towards any claim/disputes. Claim formats of our present insurer are annexed.

#### 12. Miscellaneous:

- (a) The Bank will consider the installation of ATMs and setting up of branches at locations that are mutually convenient. The UP Police on its part will make efforts to provide space for setting up ATMs and Branches which are suitable for the Bank's requirements. The space if available will be provided on rent as mutually agreed by both the parties.
- (b) As regards Know Your Customer (KYC) norms, a certificate/letter issued/countersigned by the authorized signatory from the individual's unit, certifying his identity and present address, will be acceptable to the Bank. In addition, as per recent RBI guidelines, copy of an additional Officially Valid document like Passport, PAN Card, Driving licence, Voter's ID Card, Aadhar, etc. will be required to be submitted.
- (c) In the event any PSP account holder desires to change his salary account from SBI to some other Bank, he has to obtain No Objection Certificate (NOC) from SBI. The SBI will endeavour to issue NOC within 72 hours (3 days after receiving the application). SBI will refine its procedure to ensure best implementation of the commitment. If the branch fails to issue the NOC within the stipulated time the same may be brought immediately to the notice of their controller for intervention.
- (d) In the event of non-credit of salary for more than three months in the PSP account of any personnel, Bank has the discretion to convert such account to normal Savings Bank account and shall withdraw all benefit extended to the PSP account holders.
- **13.** <u>Publicity</u>: SBI may publish/market about its services extended to UP Police personnel under this MOU and/ or promote its business objectives from time to time.
- 14. <u>Amendment</u>: Any provisions of this MOU may be amended, waived, discharged or terminated (in each case) only by an instrument in writing signed by or on behalf of the party against whom enforcement of the amendment, waiver, discharge or termination is sought. No breach of or default under any of the provisions of this MOU by either party may be waived or discharged without the other party's written consent thereto.





15. Notices: Each notice, demand or other communication to be given or made hereunder shall, except as otherwise provided herein, be given or made in writing and may be sent by one party to the other party by Registered Post, telex, facsimile or hand to the address or numbers mentioned above or such other address and number as one party may inform the other in writing.

Signed on behalf of

Uttar Pradesh Police Department

(B.P. Jogdand) (बीठ पीठ जोगदण्ड) Additional Director General काम आरम् Uttar Pradesh Police Head Q प्रवेशिंड, 1, Sarojni Naidu Marg, Allahabad.

Date : 18.11.2016 Place : Lucknow

Witnessed

SANJAY SINGHAL 1. Name Address 14/A HODGP UP

Signature Sayay Sipry

2. Name DR. SANJEEV GUPTA Address IG HOUSING/ WELFARE

Signature Suple

Signed on behalf of

State Bank of India

(V. Jayaraman) General Manager, Network-I, State Bank of India, Local Head Office, Lucknow.

Sociasion

3. Name

G. S. RAWAT State BANK OF INDIA, Address

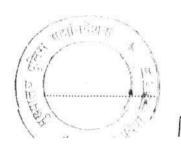
A.O. Lucla wow.

Signature

Stor aurl-

4. Name Address Julipa Charan Ctate Bank of India local Head Office, Lucknow

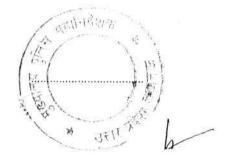
Signature





Annexure-I

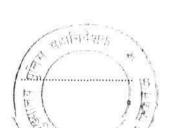
The Branch Manager	
State Bank of India	
Branch	
Dear Sir,	
POLICE SALARY PACKAGE – (1) REQUEST FOR CONVERSION OF SAVING BANK ACCOUNT TO PSP ACCOUNT AND	
(2) UNDERTAKING FROM ALL PSP ACCOUNT HOLDER, NEW & CONVERTED	
1. I maintain a PSP SB account with your branch and the account number is	mber er is vhich
2. In this connection I request that my existing account be converted into a Police Salary Package account with special features.	all its
3 As regards converting my account to Savings Plus account: (Please tick in the appropriate box)	
a. I do not wish to avail of this facility OR  b. I request you to convert my savings account into a Savings Plus account.  (if b, then the application is being submitted separately) I confirm that I have read and understood the Terms and Conditions of Savings Plus Account. Payment of proceeds, as as nomination for the term deposits so made would be as per my/ our Savings Plus Account with you, by debit to whice Multi Option Deposits would be created.	
4. Since I am presently posted at / is being posted to I request that my account should be transf to Branch of SBI for ease of operation.	erred
5. I hereby undertake that I shall obtain a No Objection Certificate letter from SBI in case I desire to change to other Bank for credit of salary. I further undertake that I shall not seek to change my salary bankers from SBI unless I liquidated all loans outstanding with SBI.  Address:	
Date: Yours faithfully,	
Place:  Name: (with Rank and Decorations) Address:	





	Acknowledged Receipt	. Annexure-II
The Branch Manager State Bank of India Branch	(Signature of Branch Manager with Signature Number and Branch Stamp) Date of Receipt	
Dear Sir,		
POLICE SALARY PACKAGE – REQUEST FOR IS TRANSFER SALARY FROM PSP ACCOUNT WI		
I am pres	2007   Company   Company	with Uttar Pradesh
Police Department and my ID num	ber is My pr	esent address is
where I draw my monthly salary i.e. SBI		
Date: Place:	Yours faithfully,	
	Name: (with Rank and D Address:	recorations)
from the Branch Manager/ Authorized	Branch Bank in duplicate and acknowledger disignatory of SBI on the second copy, disignature number of the Bank signatory.	

Acknowledged Receipt





Annexure-III

The Branch Manager, State Bank of India, Branch
Dear Sir,
REQUEST FOR OVERDRAFT IN SALARY ACCOUNT
I am maintaining a (Salary Package) Savings Bank account No with your branch. I confirm that I have received salary credits in aforementioned savings account for atleast past 6 consecutive months.
2. I request you to grant me an overdraft limit (facility) as under:
Amount of Overdraft Required # : Rs  Net Monthly Salary : Rs  Tenor of Repayment :months (Max 6 months)
I am enclosing photocopy of my salary slips for your ready reference. The above loan is required to meet my urgent personal/ domestic expenses.  (# Maximum equivalent to two month net salary)
3. In consideration of your granting me the above facility, I agree
i. that interest on the amount of overdraft loan will be applied at the rate of % above 2 Yrs MCLR, the present effective rate of interest being% p.a. at monthly rests, provided that the Bank shall at any time, and from time to time be entitled to vary the spread/Base Rate at its discretion.
ii. that the overdraft facility will operate on reducing drawing power basis, at monthly intervals, to the extent of the instalment commensurate with the tenor of the loan commencing from the month following the date of sanction of the facility. Interest when applied will be serviced every month. The liability to the Bank will be extinguished only when the outstanding in the Overdraft becomes Nil on payment of all instalment together with interest at the rate applicable.
4. I further undertake:
i. that as a precondition to the overdraft advance granted to me by the Bank, I shall not withdraw/revoke the authority/instruction to my employer to credit my salary to the savings account with you, till liquidation of the overdraft with up-to-date interest
ii. to execute necessary authorization/ documents, if any, as deemed just and necessary by the Bank in accordance with the scheme.



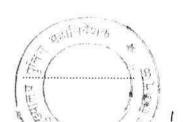


- iii. to pay the monthly installment with interest on or before the due date, In case, my salary is not credited to the above account for any reason whatsoever.
- iv. I shall obtain a No Objection Certificate letter from SBI in case I desire to change to any other Bank for credit of salary.
- v. I shall inform the Bank in event of my resignation, transfer, retirement, discontinuation of service.
- 5. In the event of delay/ default in credit of monthly salary to the savings account, resulting in irregularity in the account, at any point of time, the Bank may send reminders and the entire incidental charges appurtenant thereto would be recovered from me/us.
- 6. I further agree that the Bank is at liberty to disclose/share my Credit information to/with Information Company formed under the Credit Information Company (Regulation) Act, 2005, as to the loans granted to me and any other manner which the RBI may consider necessary for inclusion in the Credit Information to be collected and maintained by Credit Information Companies and the Bank is not liable in any manner to me/us for providing the information as aforesaid to the Information Company.

Yours faithfully,

(Applicant) Name: Address: Date

U.P. Police Department will not be held liable for any default to the bank by the individual account holder





Annexure IV

## POLICE SALARY PACKAGE

The product will be offered in 4 variants with features as under:-

Variant	Silver	Gold	Diamond	Platinum	
Product Code	1097-1431	1097-1441	1097-1451	1097-1461	
Eligibility – (Employees of UP Police)	Police Head Constable, Senior Police Constable, Police Constable, Follower	Sr. Inspector of Police, Inspector of Police, Asst. Police Inspector, Police sub- Inspector, AsstSub Inspector of Police	Superintendent of Police, Dy. Commissioner of Police, Additional Dy. Commissioner of Police, Dy. Superintendent of Police, Addl. Superintendent of Police, Asst. Commissioner of Police, Asst. Superintendent of Police, Asst. Superintendent of Police, Asst.	Director General of Police, Commissioner of Police, Additional Director General of Police, Joint Commissioner of Police, Special Inspector General of Police, Inspector General of Police, Addl. Commissioner of Police, Assistant Inspector General of Police, Deputy Inspector General of Police, Senior Superintendent of Police	
Min. Balance	NIL				
Lifetime Unique Account Number (UAN)		Av	ailable		
Personal Rs.3 lac Accident Personal Insurance Accident (Death) Cover (Death)		Rs.5 lacs Personal Accident (Death)	Rs 5 lacs Personal Accident (Death)	Rs 10 lacs Personal Accident (Death)	
Including Death in action for Primary Salary Account Insurance cover*  *Valid till 03.01		Insurance cover* .2017, and continuation	Insurance cover*	Insurance cover*	
holders	Rs.5 lac Personal Accident (Death) Insurance cover**	Rs.5 lacs Personal Accident (Death) Insurance cover**	Rs 10 lacs Personal Accident (Death) Insurance cover**	Rs 10 lacs Personal Accident (Death) Insurance cover**	



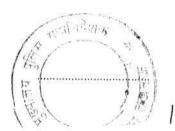


	through a separa		of enhanced PAI coving of MOU & continuitime to time.			
Variant	Silver	Gold	Diamond	Platinum		
Product Code	1097-1431	1097-1441	1097-1451	1097-1461		
***Additional Air New Accident Insurance (Death) cover (only where Air Ticket has	NA	Rs.5 lakhs	Rs 15 lakhs	Rs 25 lakhs		
been purchased	***valid till 03 01	2017 and continua	tion thereafter is sub	iect to review		
using State Bank	valid till 05.01.	2017, and continua	mon mercaner is sub	jedi to review.		
Debit Card						
ATM	Free. Domestic Classic Debit Card.	Free. International # Gold Debit	Free. International # Gold Debit	Free International # Platinum Debit		
	Rs 50,000 limit for Point of Sale/ Merchant Establishments	Card. Rs 2 lacs limit for Point of Sale/ Merchant Establishments	Card. Rs 2 lacs limit for Point of Sale/ Merchant Establishments	Card. Rs 2 lacs limit for Point of Sale/ Merchant Establishments		
	<ul> <li># will be issued to those Salary Package account holders who consent to issuance of International Debit Card</li> <li>Unlimited number of transactions</li> <li>No annual maintenance charges.</li> <li>Add on card for spouse free of cost for joint account holder</li> </ul>					
Transactions at ATM	Any number of transactions subject to a maximum limit of Rs.40,000/-per day.	Any number of transactions subject to a maximum limit of Rs.50,000/- per day in India and Foreign Currency equivalent of Daily Rupee limit abroad	Any number of transactions subject to a maximum limit of Rs.50,000/-per day in India and Foreign Currency equivalent of Daily Rupee limit abroad	Any number of transactions subject to a maximum limit of Rs.1,00,000/per day in India and Foreign Currency equivalent of Daily Rupee limit abroad		
	Free at all SBI Group ATMs & Other Bank ATMs.  (Concession in recovery of transaction charges under PSP is subject to change at Bank's discretion from time to time)					
Internet Banking	Free facility offered from SBI. Charges applicable to third party sites like Central Governments etc payable.					
Multi City Cheques	Cheque Leaf charges: NIL Payment Charges : NIL					





Easy Overdraft up	Maximum Overdraft limit	Maximum Overdraft limit	Maximum Overdraft limit	Maximum Overdraft limit			
to 2 Month's	of Rs.40,000/	of Rs.75,000/	of Rs.1,50,000/	of Rs.2,00,000/			
Net salary,	Rate of interest: As applicable at the time of sanction.						
(subject to	Adjusted from the next salary (ies) within a period of 6 months.						
a. credit of salary in the PSP account for a min. period of 6 consecutive months & b. min residual service of 6 months). (Application at		active rates of intere	dit loan on applicatio st, subject to fulfilling				
Annexure III) RTGS/NEFT	Charges waived for transactions originated only through Alternate Channels	Charges waived for transactions originated only through Alternate Channels	Charges waived for transactions originated through Any Channel	Charges waived for transactions originated throug Any Channel			
Setting up of SIs		F	ree				
Savings Plus (Auto Sweep Facility) Charges for issue	Threshold Amount: Rs.35,000/- TDRs/STDRs to be created for a minimum amount of Rs.10,000 (and in multiples of Rs.1,000) in any one instance.						
of demand draft only if issued through transfer from PSP Account. Not applicable for cash entries	Waiver of charg holder.	es for issue of Den	nand Draft to Salary	/ Package accour			
Concession in locker charges	NIL	NIL	NIL	25 % as applicable for SBI Vishesh			
Core Power Transactions at Non Home branches Transfer of funds between SBI Branches	Free for PSP acc PBBs)	count holders (exclud	ling Specialized Bran	ches like SPBs &			
Passbook	Specialized Bran	accounts. Free updat ches like SPBs & PE	ing at Non Home Bra 3Bs)	nches (excluding			
eZ trade (3-inone account: Demat,	Available		77				







वहारित विश्वत

1

National Insurance Co. Ltd., Mumbai Corporate Regional Office, Royal Insurance Building, 2<sup>nd</sup> Floor, 14, Jamshedji Tata Road, Churchgate, Mumbai 400 020

GROUP PERSONAL ACCIDENT/ AIR ACCIDENT <u>CLAIM INTIMATION FORM</u>
TO BE SUBMITTED FOR CLAIMING PERSONAL ACCIDENT INSURANCE (DEATH) / AIR
ACCIDENT INSURANCE COVER ON <u>SALARY PACKAGE ACCOUNT HOLDERS OF SBI</u>

This form is not to be taken as an admission of liability.
(to be submitted to **National Insurance Co Ltd.(NICL)** within 90 days after date of death of Salary
Package Account holder)

Fax: 022- 2202 6496 /2282 6496	Email: 251100@nic.co.in		
Policy no. 251100/42/15/8200000090 for p	policy period 04/01/2016 to 03/01/2017		

1	Name of Salary Account holder		
2	Address in full		
3	Age	1	
4	a) Date of Accident		
	b)Time of Accident		
	c) Place of Accident		
	d) How did the accident occur?	1	
	e) Date of Death		
5	a) Name of the Bank Branch and Branch Code where the Salary Package Account is maintained	i	
	b) Postal address of Bank Branch to which correspondence can be exchanged by NICL		
6	Salary Package Account No	:	
7	Type of Salary Package Account	:	# CSP/DSP/PMSP/ICGSP/SGSP/CGSP/PSP/RSP/ START- UP/ etc.
8	Variant of Salary Package A/C:	:	@ Silver/ Gold/ Diamond/ Platinum
9	Name of the organization in case of DSP / PMSP / ICGSP		@ Army / Air force / Navy / Indian Coast Guard/ Assam Rifle / Rashtriya Rifle / BRO (GREF) / BSF / CRPF / CISF / ITBP / SSB / NSG
10	Personnel / Force number in case of DSP / PMSP / ICGSP		
11	Name of Nominee & relationship with account holder		
12	Address of the nominee with contact detail		

[#Corporate Salary Package (CSP), Defence Salary Package (DSP), Para Military Salary Package (PMSP), Indian Coast Guard Salary Package (ICGSP), State Government Salary Package (SGSP), Central Government Salary Package (CGSP), Police Salary Package (PSP) and Railway Salary Package (RSP)] (@ STRIKE OUT WHAT IS NOT APPLICABLE)

The foregoing details are true to the best of my/our knowledge and belief.

Signature & Name (Nominee/Joint A/c Holder/ Unit Head)





#### National Insurance Co. Ltd.,

Mumbai Corporate Regional Office. Royal Insurance Building, 2<sup>nd</sup> Floor, 14, Jamshedji Tata Road, Churchgate, Mumbai 400 020

Fax No: 022 22026496 email: 251100@nic.co.in

## GROUP PERSONAL ACCIDENT (PAI)/ AIR ACCIDENT (AAI)- CLAIM FORM

Issuance of this form is not to be taken as an admission of liability Policy State Bank of India - Claim No .: Salary Account Holders Date of Claim registration: Policy no.251100/42/15/8200000090 . policy period 04/01/2016 to 03/01/2017 Name of the Salary Account holder (Deceased) Salary Account No. with SBI Name & Code of SBI Branch Name and Address of the Name Claimant (Beneficiary) # Flat/ Building Door No name Road Area City Pin code State Phone No. Mobile No. E-mail Id 5. Details of the Accident Date of accident: Date of death Place of accident: Time of accident: e. Particulars of accident: 6. Claim Amount: PAI - Rs. : AAI - Rs. Documents submitted (Tick the box) a) Attested copy of FIR Report \* g) NEFT form of claimant b) Attested copy of Post Mortem Report h) Other suitable document to prove legal heirship in case claimant is not a nominee/joint account holder as per Bank's c) Death Certificate -ORIGINAL i) \* For armed forces: Defence Authority report in case FIR d) Bank's Branch Manager certificate is not available. e) PAN card copy of the Claimant, if not available, j) for air Accident : Bank statement indicating purchase of Air ticket using SBI Debit card f) Original Cancelled cheque of Bank account in the name of the Claimant/ or Photo copy of the first page of the Additional Requirement: Bank Pass Book containing the name of account holder, Viscera Report / chemical analysis report in case where post Bank account number, IFS code. mortem report shows the cause of death due to poisoning or alcohol or any substance abuse IWe hereby declare that the foregoing statements made by me/us are true in all respects, that I/We have not attempted to conceal from the Company anything with which it ought to be made acquainted and that if I/We have made or in any further declaration the Company may require shall make any false or fraudulent statement or untrue averment whatever, the Claim shall be void and my/our right to compensation forfeited. I am/ We are willing if required, to make and provide to the Company a statutory Declaration of the whole of the foregoing statement or of any other statement made in connection with

this claim. Name of Claimant.#....

# should be of the same person

Signature of claimant # .....



	(On Bank's Let			2.5
	State Bank o			No
	Branch Name :Address :	-	0000	
	Telephone No		,	<del></del>
	Telephone Noemail :		_@sbi.co.	in
No		as and the last load the	10. 40 TO 10. 40 ST 10. 40 TO 10. TO 10.	Date :
Po	licy No 251100/42/15/8200000090	Poli	cy Period	04.01.2016 to 03.01.2017
CE	RTIFICATE			
	is is to certify that Shri/Smt/Ms due to accident (as per the documents) details of which are as			who has expired on sed), is a holder of Salary
1	Name of the Salary Package Account holder			
2	Address of Salary Package account holder in full (as per Bank records)			
3	Date of Accidental Death (as per death certificate)			
4	Name of the Bank Branch where the Salary Package Account is maintained	:		
5	Type of Salary Package account (Mention DSP/PMSP/ICGSP/PSP/CSP/SGSP/CGSP/RSP/START UP/etc.			
6	Salary Package Account details	:	A/c No	
	(# Strike out what is not applicable)		Variant	# Silver / Gold/ Diamond/ Platinum
7	Claim amount under Personal Accident/	1:	PAI	Rs.
	Air Accident Insurance (Where applicable)		AAI	Rs.
8 Details of Nominee registered with the Bank on above mentioned Salary Package Account.(if any)		:	(1	Mention full Name
	Address			
	Phone No.			
9	Full name of Joint Account Holder(s) of the above mentioned Salary Package Account (for Joint Accounts)			
	Full Address of Joint Account Holder		ř	

(PAI- Personal Accident Insurance:

(PAI- Personal Accident Insurance:

(DSP- Defence Salary Package/PMSP- Para Military Salary Package /ICGSP- Indian Coast Guard Salary Package /PSP- Police Salary Package/ CSP- Corporate Salary Package/SGSP- State Government Salary Package /CGSP- Central Government Salary Package /RSP- Railway Salary Package)

(Affix round stamp of branch with ्रायान में शक्

Phone No.

signature and SS No of Branch Official)

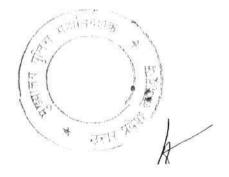


The Bank or its Officers will not be held responsible for the genuineness/authenticity of other documents like FIR, Death Certificate, Post Mortem report, etc, being submitted by the claimant to the Insurance Company. It shall be the responsibility of the Insurance Company to ascertain their authenticity. All further correspondence should be made directly between the claimant and the Insurance Company.

The claim settlement will be entirely the responsibility of Insurance Company. All settlements/disputes will be between the claimant and the Insurance Company and the Bank will not be a party to such disputes.

For	State	Bank of Ir	idia,
(		Branc	h)

Branch Manager (Name .....) (SS No. )





Annexure 7

### NEFT FORM FOR PERSONAL ACCIDENT INSURANCE (To be submitted by the claimant only)

National Insurance Co. Ltd., Mumbai Corporate Regional Office, Royal Insurance Building, 2<sup>nd</sup> Floor, 14, Jamshedji Tata Road, Churchgate, Mumbai 400 020

Sir,

I/We furnish below details of my/our bank account to be used for effecting payments due to us by NEFT/RTGS

1.	Registratio	n for NEFT/RTGS payments	
	Name of the Claimant		
	Category	Personal Accident Insurance (Death) claim / Air Accident Insurance claim	
		SBI Salary Package Account Holders	
	Policy Number	251100/42/15/8200000090	
	Policy Period	04.01.2016 to 03.01.2017	
	Claim number , if any , provided (policyholders only)		
	Permanent Address	Address for Communication	
2.	Bank Account Details for NEFT/RTGS		
	Name of account Holder (Claimar	nt)	
	Bank Name		
	Bank Branch Name		
	Bank Branch Address		
	MICR Code		
	Full Bank Account No. (for NEFT)		
	IFSC Code		

Please attach a copy of a cancelled cheque leaf or Photo copy of the first page of the Bank Pass Book containing the name of account holder, Bank account number, IFS code. Please verify the details with your bank before submitting.

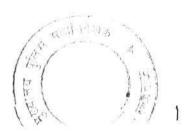
I/We hereby declare that the particulars given above are correct and express my/our willingness to receive credit of claim proceeds through the mode indicated above. Notwithstanding my/our choice of mode, National Insurance Co. Ltd. reserves the right to issue a cheque/credit the account in the mode that may seem fit. I/We would not hold National Insurance Co. Ltd. responsible if the transaction is delayed or not effected at all or credited to an incorrect account for the reasons of incomplete/incorrect information.

Signature of the Applicant (Claimant)
Place:

Date:

Certified that the Bank Account Details mentioned under item 2 above is correct.

Sign of Authorised Signatory of Bank/ Branch with seal and date





Annexure 8

# (This letter to be typed/ printed on n Bank's Letter Head)

State Ba	ank of India,
Branch Name:	: Code No
Address:	
Telephone No	
email:	@sbi.co.in
	******************
National Insurance Co. Ltd.,	
Mumbai Corporate Regional Office,	
Royal Insurance Building, 2 <sup>nd</sup> Floor,	
14, Jamshedji Tata Road,	
Churchgate, Mumbai 400 020	

No.

Dated:

Dear Sir/ Madam

CLAIM UNDER PERSONAL ACCIDENT INSURANCE (DEATH) COVER FOR SALARY

PACKAGE ACCOUNT NO:

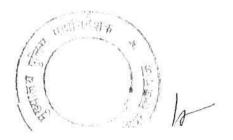
POLICY NO: 251100/42/15/8200000090 VALID FROM 04.01.2016 TO 03.01.2017

SALARY ACCOUNT HOLDER:

CLAIMANT: SHRI/SMT/Ms

Fax No: 022 22026496 email: 251100@nic.co.in

- a) Death Certificate in original
- b) Attested copy of police report and FIR. For armed forces, Defence authority report in case FIR is not available
- c) Attested copy of Post Mortem Report
- d) Certificate from the Bank together with the name of the nominee/ joint account holder, duly certified by the Bank officer with full address.
- e) Pan Card copy /Form 60 of the claimant.
- f) NEFT Form of the claimant along with original cancelled cheque of the Bank account on the name of the claimant/ Photo copy of the first page of the Bank Pass Book containing the name of account holder, Bank account number, IFS code.",
- g) Claim form duly filled up
- h) Copy of claim intimation (if available)





The application and above documents are being forwarded to you, without any responsibility of the Bank or its officers regarding their genuineness/ authenticity except item (d) above and it shall be the responsibility of the Insurance company to ascertain the authenticity of the relevant documents. However for any clarification in this regard please correspond directly with the claimant at the address mentioned in the claim form.

Yours faithfully,

#### Asst. General Manager/ Chief Manager/Branch Manager

Copy for information to: (Name and address of nominee/ claimant).

The captioned claim with related annexure as mentioned above submitted by you have been forwarded to National Insurance Co. Ltd at the above mentioned address. However please note that all future correspondence in this regards should be taken up directly with the Insurance Company without involving the Bank. The Personal Accident (Death) Cover/ Air Accident Insurance cover, for Salary Package Account holders will be defined by the company as per the standard accidental death policies. The claim settlement will be entirely the responsibility of Insurance Company. All the settlement / disputes will be between the claimant and the Insurance Company and the Bank will not be a party to such disputes.

Asst. General Manager/ Chief Manager/Branch Manager (with stamp & seal of branch)

