

Responses of pre bid queries for tender reference number TS-CCTNS-18/ 2012 (VII)-- Request for Proposal of Manpower Resources for Crime and Criminal Tracking Network and Systems Project

S. No.	Bidding Document Reference(s) (Section number/ page)	Content of RFP requiring Clarification	Points of clarification Required	Organization	Response to the query
1.	3.2.1/13	A member of the team shall also be present on requirement basis when needed, at the DRC in Pune.	Does Bidder has to Arrange the resources at DRC Pune from the existing team or any other similar Skill meet this requirement	3i Infotech Limited	The Bidder has to arrange the resources from prescribed 13 resources only.
2.	3.2.1/13		How many such incidents in a year, at DRC in Pune where bidder has to arrange the Team member on requirement basis, please confirm.	3i Infotech Limited	Last year, two visits happened. However, periodical visits for preventive maintenance should be planned.
3.	6.2.3.5/42	The Bidder should have been in the software consultancy and software development in the e-governance /Government domain for at least 3 Government Agencies (Central/ State governments in India) in the last 5 years	We Request you to accept the software consultancy or software development in the e-governance/Government domain for at least 3 Government Agencies (Central/ State governments in India) in the last 5 years	3i Infotech Limited	The Clause should be read as: The Bidder should have been in the software consultancy or software development in the e-governance /Government domain for at least 3 Government Agencies (Central/ State governments in India) in the last 5 years
4.	6.3.7.A.2/44	Bidder should have been awarded at-least One Project (01) in IT/eGov domain with	Under this clause "We request you to accept the work order awarded in IT/eGov domain	3i Infotech Limited	The Clause should be read as:--

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		<p>State/Central govt in Software Consulting and Development of any other government agencies in India in last 03 years ending on March 31, 2020</p> <p>i) More than 100 Crore = 15 Marks ii) More than 50 Cr and less than 100 Cr=10 Marks iii) More than 25 Cr and less than 50 Cr=5 Marks iv) More than 5 Cr and less than 25 Cr=3 Marks</p>	<p>with State/Central govt in Software Consulting or Development or IT Infrastructure Managementservices of any other government agencies in India in last 05 years ending on March 31, 2020</p> <p>i) More than 60 Crore = 15 Marks ii) More than 30 Cr and less than 60 Cr=10 Marks iii) More than 20 Cr and less than 30 Cr=5 Marks iv) More than 10 Cr and less than 20 Cr=3 Marks</p>		<p>Bidder should have been awarded at-least One Project (01) in IT/eGov domain with State/Centralgovt in Software Consulting or Development of any other government agencies in India in last 03 years ending on March 31, 2020</p> <p>i) 100 Crore or more = 15 Marks ii) 50 Cr and less than 100 Cr=10 Marks iii) 25 Cr and less than 50 Cr=5 Marks iv) 5 Cr and less than 25 Cr=3 Marks</p>
5.	6.3.7.B.2/44	The Bidder should have experience of both Consulting and Implementation/operations of executing CCTNS projects in the last 10 years with any State Government as on bid submission date	We Request you to amend this clause as"The Bidder should have experience of Consulting or Implementation/operations of executing CCTNS or any Big Government Data centre projects in the last 10 years with any State Government as	3i Infotech Limited	<p>The Clause should be read as:</p> <p>The Bidder should have experience of Consulting or Implementation/operations of executing CCTNS projects in the last 10 years with any State Government as on bid submission date</p>

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		i) 3 or more projects = 15 marks ii) 2 projects = 10 marks iii) 1 project = 5 mark	on bidsubmission date. i) 3 or more projects = 15 marks ii) 2 projects = 10 marks iii) 1 project = 5 mark		i) 3 or more projects = 15 marks ii) 2 projects = 10 marks iii) 1 project = 5 mark
6.	6.3.7.c/45	Proposed resources (maximum -40marks)-Relevant CCTNS domain Work Experience	We Request you accept the Relevant CCTNS domain/Govt. Data CenterWork Experience for all the resources Categories from C1 to C4.	3i Infotech Limited	As per RFP
7.	6.3.7.c/45		We Request you accept the Relevant CCTNS domain/ other Government agency Experience for resources Categories from C5 , C6 , C8 and C9	3i Infotech Limited	As per RFP
8.	7.1.3.iii/	IT Helpdesk and Infrastructure	Is there any Helpdesk tool in current environment to log and monitor the incidents and service requests.	3i Infotech Limited	Yes, a tool is available to log and monitor the incidents and service requests. However additional customization and configuration required has to done by selected bidder

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					LOG REPORT	
					Year	Incidence Count
					2017	17517
					2018	33053
					2019	16286
					2020 (Till 20 May)	4198
9.	7.2.4/60	Data Center, Network and IT Infrastructure- Shift Roster and Assigned Person in Shift for 24X7 and Format given for Shift wise monitoring and report	Based on the requirement there are only Expert level resources specifically asked under RFP, please confirm does UPPTS is having onsite L2 Team who can managed Data centre shift roster	3i Infotech Limited	No. UPPTS has no L2 team for managing Data centre shift roster.	
10.	7.2.4/60		If not then does bidder has to provision it, please confirm	3i Infotech Limited	The bidder has to provision from the prescribed resources	
11.	7.2.4/60		Please confirm the Categories wise Service window ofthe mentioned resources.	3i Infotech Limited	Kindly refer Section 9 of the RFP.	

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12.	5.19.1 / 34	The term of this Contract shall be initially for a period of 1 year from the effective date of signing of contract or issuance of LoI whichever is earlier. It can be extended further for One Year based on mutual agreement.	Rate for the next year to be increased by 10% per resource.	EY	As per RFP. This provision is made as per direction of State Apex Committee.
13.	6.2.3 (S.No. 5) / 42	The Bidder should have been in the software consultancy and software development in the e-governance /Government domain for at least 3 Government Agencies (Central/ State governments in India) in the last 5 years	A company which had done projects with 3 Government Agencies (Central/ State governments in India) in 2015 and none after it can qualify. It can be revised to 5 projects with Government Agencies (Central/ State governments in India) in last 3 years.	EY	The Clause should be read as: The Bidder should have been in the software consultancy or software development in the e-governance /Government domain for at least 3 Government Agencies (Central/ State governments in India) in the last 5 years
14.	6.3.9 / 47	Only those bids which have a minimum technical score of 65% of total marks as in table above shall be considered qualified. However, UPPTS reserves the right to lower the minimum required marks if none of the bidders achieves 65% of the total technical	As per MeitY Guidelines, <75%> of the total maximum score in case of L1 (lowest price bid) based selection because in a lowest cost bid the risk of any vendor bidding frivolously without understanding the scope of work or having the strengths to	EY	The Clause should be read as: Only those bids which have a minimum technical score of 75% of total marks as in table above shall be considered qualified..

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		marks.	deliver it is high, so Evaluation committee is responsible to ensure that the proposal has a certain high degree of Quality.		
15.	5.19.2 / 35	It can be extended further for One Year based on mutual agreement.	It can be extended further for Two Year based on mutual agreement.	EY	As per RFP.This provision is made as per direction of State Apex Committee.
16.	7 (vi) / 49	Data Analytics – IBM COGNOS	Request to include at least 01 resources for Analytics	EY	Bidder has to manage from the prescribed 13 resources.
17.	9 (1) / 63	At least 1 Year of relevant CCTNS experience	Please increase the CCTNS experience of all the resources required to at least 3-5 years based on their roles.	EY	As per RFP
18.	5.15.1, 33	Limitation of Liability	As per MeitY Guidelines, “The liability of selected bidder, (whether in contract, tort, negligence, strict liability in tort, by statute or otherwise) for any claim in any manner related to this Agreement, including the work, deliverables or Services covered by this Agreement, shall be the payment of direct damages only which shall in no	EY	The clause should be read as: 5.15.1 –UPPTS has no liability towards the selected bidder 5.15.2 -The liability of selected bidder, (whether in contract, tort, negligence, strict liability in tort, by statute or otherwise) for any claim in any manner related to this Agreement, including the work, deliverables or Services covered by this Agreement,

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			<p>event in the aggregate exceed the fees and expenses received under this.”</p> <p>Limitation of Liability towards the consultant shall not exceed the contract value.</p>		<p>shall be the payment of direct damages only which shall in no event in the aggregate exceed the fees and expenses received under this project. Limitation of Liability shall not exceed the contract value.</p> <p>Neither Party shall be liable to the other Party for any indirect or consequential loss or damage (including loss of revenue and profits) arising out of or relating to the Contract</p>
19.	9 & 6.3.7, 65 & 45 onwards	Resource Qualifications	Graduate (Computer Science / IT)/ Post-Graduation (Computer Science / IT) to be included in qualification criteria	EY	<p>The clause 9(6) & 6.3.7 (C8, C9) under Qualification column should be read as:</p> <p>Proposed helpdesk resource should be having minimum educational qualification MBA/ B.Tech / MCA / BBA / BCA / B.Sc(Engineering 4 yrs) in CS or IT/ M.Sc. in CS or IT</p>
20.	Pre-Qualification Criteria/Section Number-	The Bidder should have been in the software consultancy and	We request you to change this point to “The Bidder should	CIPL	The clause should be read as:

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	5/Page 42	softwaredevelopment in the e-governance/Government domain for at least 3Government Agencies (Central/ Stategovernments in India) in the last 5 years	have been in thesoftware consultancy and softwaredevelopment/IT Maintenance/IT FMS in the e-governance/Government domain for at least 3Government Agencies (Central/ Stategovernments in India)”		The Bidder should have been in the software consultancy or softwaredevelopment in the e-governance/Government domain for at least 3Government Agencies (Central/ Stategovernments in India) in the last 5 years
21.	Technical Evaluation, Section B/Page 44	The Bidder should have experience ofboth Consulting andImplementation/operations of executingCCTNS projects in the last 10 years withany State Government as on bidsubmission date.	We request you to change this point to “The Bidder should have experience ofboth Consulting andImplementation/operations of executing CCTNS/ IT Maintenance/IT FMS projects in the last 10 years withany State Government”	CIPL	As per RFP The tender is related to CCTNS specific work.
22.	Technical Evaluation, Section C1,C2,C3,C4,C5,C6,C8,C9/Page 45,46,47	Relevant CCTNS domain Work Experience	We request you to please remove this point because its vendor specific point only few vendor have similar experience.	CIPL	As per RFP The tender is related to CCTNS specific work.

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23.	Annexure II/Section Number 1,2,3,4,6,7,8 /Page 63,64,65,66,67	At least 1 Year of relevant CCTNS experience	We request you to please remove this point because its vendor specific point only few vendor have similar experience	CIPL	As per RFP The tender is related to CCTNS specific work.
24.	9 (1), 63	Data Center and IT Infrastructure - Network Expert · Proposed Technical Expert should be having minimum educational qualification of MCA / B.E./B.Tech in CS / IT / Graduation in Science Technology · Relevant Certification e.g. CCNP, CCNA etc.	Since such senior profiles has qualified their degrees when the nomenclature of the technology courses were different. The 4 Years degree courses had nomenclature of B.E, Diploma in Engineering ,B.Sc in Engineering etc. Request to change the clause as: · Proposed Technical Expert should be having minimum educational qualification of MCA / B.E./B.Tech in CS / IT / 4 Years - Graduation / 4-Years Diploma in Science Technology · Relevant Certification e.g. CCNP, CCNA etc.	New Indictrans Technologies Pvt. Ltd	As per RFP The tender is related to CCTNS specific work.
25.	9 (2), 64	Data Center and IT Infrastructure - Server Expert · Proposed Technical Expert should be having minimum	Since such senior profiles has qualified their degrees when the nomenclature of the technology courses were	New Indictrans Technologies Pvt. Ltd	As per RFP The tender is related to CCTNS specific work.

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		educational qualification of MCA / B.E. /B.Tech in CS / IT ·Relevant Microsoft Certification in Server Domain	different. The 4 Years degree courses had nomenclature of B.E, Diploma in Engineering ,B.Sc in Engineering etc. Request to change the clause as: · Proposed Technical Expert should be having minimum educational qualification of MCA / B.E./B.Tech in CS / IT /4 Years - Graduation / 4-Years Diploma in Science Technology ·Relevant Certification e.g. CCNP, CCNA etc.		
26.	9 (5), 65	Mobile Application Expert: Resource must have total experience of 5 Years and above in Android / IOS application development • At least 02 years of experience of mobile application development for Police department and other Government agency	Kindly allow one of the Mobile Application Expert with 03 years of experience: Request to change the clause as: Resource must have total experience of 3 Years and above in Android / IOS application development • At least 02 years of experience of mobile application development for Police department and other	New Indictrans Technologies Pvt. Ltd	Clause should be read as: Mobile Application Expert: Resource must have total experience of 3 Years and above in Android / IOS application development • At least 02 years of experience of mobile application development for Police department or any other Government agency

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			Government agency		
27.	9 (6), 66	CCTNS - IT Helpdesk Support: Proposed helpdesk resource should be having minimum educational qualification MBA/ B.Tech / MCA / BBA / BCA	As MCA is included, please allow M.Sc in CS / IT as M.Sc. IT/CS is equilent to B.Tech/MCA	New Indictrans Technologies Pvt. Ltd	The clause 9(6) & 6.3.7 (C8, C9) under Qualification column should be read as: Proposed helpdesk resource should be having minimum educational qualification MBA/ B.Tech / MCA / BBA / BCA / B.Sc (Engineering 4 yrs) in CS or IT/ M.Sc. in CS or IT.
28.	5.15, 33	Limitation of Libility	Request you to add that Limitation of Libility should be equal to project value	New Indictrans Technologies Pvt. Ltd	The clause should be read as: 5.15.1 –UPPTS has no liability towards the selected bidder 5.15.2 -The liability of selected bidder, (whether in contract, tort, negligence, strict liability in tort, by statute or otherwise) for any claim in any manner related to this Agreement, including the work, deliverables or Services covered by this Agreement, shall be the payment of direct damages only which shall in no event in the aggregate exceed

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					<p>the fees and expenses received under this project. Limitation of Liability shall not exceed the contract value.</p> <p>Neither Party shall be liable to the other Party for any indirect or consequential loss or damage (including loss of revenue and profits) arising out of or relating to the Contract</p>
29.		General	Considering different competency required, request you to allow consortium or subcontract in the project	New Indictrans Technologies Pvt. Ltd	As per RFP
30.		General	If Any company blacklisted by Central or any state government or Public Sector undertakings, for e-governance or government technology project 10 to 15 year back will be allowed to bid or not	New Indictrans Technologies Pvt. Ltd	No. Any company blacklisted for e-governance or government technology project will not be allowed.
31.	6.2.3 (S.No. 2) / 42	The Bidder should have an average annual turnover of Rs. 200 crores from the last three financial years (FY 2016-17,	Since project is large. The turnover should be 500 crore.	Inspira	As per RFP

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		2017-18 and 2018-19)			
32.	6.2.3 (S.No. 5) / 42	The Bidder should have been in the software consultancy and software development in the e-governance /Government domain for at least 3 Government Agencies (Central/ State governments in India) in the last 5 years	The Bidder should have been in the software consultancy and software development in the e-governance /Government domain for at least 10 Government Agencies (Central/ State governments in India) in the last 5 years	Inspira	This Clause should be read as- --- The Bidder should have been in the software consultancy and software development in the e-governance /Government domain for at least 3 Government Agencies (Central/ State governments in India) in the last 5 years
33.	5.19.1 / 34	The term of this Contract shall be initially for a period of 1 year from the effective date of signing of contract or issuance of Lol whichever is earlier. It can be extended further for One Year based on mutual agreement.	The term of this Contract shall be initially for a period of 03 year from the effective date of signing of contract or issuance of Lol whichever is earlier.	Inspira	As per RFP.This provision is made as per direction of State Apex Committee.
34.	6.2.3 (S.No. 7) / 42	Bidder should have been awarded minimum one (1) project of value over INR 5 Crore in IT/eGov domain with State/Central govt and other government bodies in India in last 03 years ending on March	It should be increased upto 10 times i.e. 50 Cr	Inspira	As per RFP

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		31, 2020			
35.	Jun-41	The final awarding of the contract will be done based on qualification of each stages and lowest cost (L1) basis	Such projects must be QCBS where 70% weightage to technical and 30% to commercial	Inspira	As per RFP
36.	6.3.9 / 47	Only those bids which have a minimum technical score of 65% of total marks as in table above shall be considered qualified. However, UPPTS reserves the right to lower the minimum required marks if none of the bidders achieves 65% of the total technical marks.	Please increase it to 75% qualification	Inspira	The Clause should be read as: Only those bids which have a minimum technical score of 75% of total marks as in table above shall be considered qualified..
37.	5.11.1 / 33	The ADG UPPTS Lucknow shall be the final authority for reviewing the quality of the work and the satisfaction of the standards in respect thereof set forth in the contract documents.	Will there be any Third Party involved?	Inspira	No third party is involved
38.	5.13.1 / 33	The Bidder shall not assign,	The project has various verticals. Please allow sub-	Inspira	As per RFP.No sub contracting

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		sub-contract or sublet	contract or sublet		or subletting is allowed.
39.	5.14.1 / 33	The selected Bidder shall submit an invoice every quarter of the year along with supporting documents deliverables.	Billing should be monthly	Inspira	As per RFP
40.	5.19.1 / 34	The term of this Contract shall be initially for a period of 1 year from the effective date of signing of contract or issuance of Lol whichever is earlier.	The term of this Contract shall be initially for a period of 3 years from the effective date of signing of contract or issuance of Lol whichever is earlier.	Inspira	As per RFP.This provision is made as per direction of State Apex Committee
41.	9 (6) / 65	CCTNS - IT Helpdesk Support	Increase the resources count to at least (3+3+4) 10 for IT Helpdesk to manage 24*7 environment	Inspira	As per RFP.This provision is made as per direction of State Apex Committee
42.	6.3.5 / 43	A score would be given to each bidder by TEC based on the scoring criteria mentioned below	Is TEC an external body?	Inspira	No. It is Technical Evaluation Committee constituted by UP Police Technical Services for this tender.
43.	7 (vi) / 49	i. Data Center, Network and IT Infrastructure ii. Application and Database	Analytics resources to be included in the requirement list	Inspira	No. It has to be among prescribed 13 resources.

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		<p>Management</p> <p>iii. IT Helpdesk and Infrastructure</p> <p>iv. Database Recovery and Security</p> <p>v. Integration of CCTNS with other application like 112, ICJS, Darpan Dashboard, Mobile Apps.</p> <p>vi. Data Analytics – IBM COGNOS</p> <p>vii. Upgradation and Installation of CAS</p>			
44.	7 (vi) / 49		Integration of CCTNS with other application like 112, ICJS, Darpan Dashboard, Mobile Apps.They are not related to CCCTNS application. Is extra cost payable for such tasks?	Inspira	No extra cost will be paid. It is part of Scope of Work. Please refer section 7 of the RFP
45.	General	The role of Service Provider is to provide resources to support	Is the departmental team is also involved in managing the	Inspira	Yes, the departmental team is also involved in managing the

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		and Monitor CCTNS Project in the state.	project? If yes then please specify the numbers, else increase the required resource to at last 25.		project.
46.	7.2 / 60	Fortnightly and Monthly reports for	Kindly allow ONE resource to maintain regular reports	Inspira	No. It has to be among prescribed 13 resources.
47.	8 (1) / 62	Deployment of All resources	Deployment should be immediately with no time given	Inspira	As per RFP
48.	6.3.7 / 43	Similarly, bidder should have been awarded at-least One Project (01) in IT/eGov domain with State/Central govt in Software Consulting and Development of any other government agencies in India in last 03 years ending on March 31, 2020	Increase it to Two projects of 100 Cr.	Inspira	This clause should be read as— Similarly, bidder should have been awarded at-least One Project (01) in IT/eGov domain with State/Central govt in Software Consulting or Development of any other government agencies in India in last 03 years ending on March 31, 2020
49.	6, page - 41	EVALUATION OF BID: The final awarding of the contract will be done based on qualification of each stages and lowest cost (L1) basis	Recommend QCBS evaluation <70:30> (Quality: Cost)	MDSL	As per RFP
50.	5.19.1, page - 34	The term of this Contract shall	We request this contract	MDSL	As per RFP.This provision is

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		be initially for a period of 1 year from the effective date of signing of contract or issuance of Lol whichever is earlier. It can be extended further for One Year based on mutual agreement.	should be for 5 year, we are Managing UP Dial 112, an state funded project which is also 5 year contract.		made as per direction of State Apex Committee
51.	6.2.3 (S.No. 2), page - 42	The Bidder should have an average annual turnover of Rs. 200 crores from the last three financial years (FY 2016-17, 2017-18 and 2018-19)	Seeking the severity of the project, serious bidders must be allowed. Hence request you to increase the average annual turnover to 1000 Cr. Request parent company turnover be allowed for 100% owned subsidiary companies.	MDSL	As per RFP
52.	9 (9), page - 68	Security Expert (on need basis)	The count of the resource is missing	MDSL	The count is mentioned as 1'. Please refer Count Column of Clause 9 (9), page - 68
53.	9, page - 63-69	Data Center and IT Infrastructure -Network Expert	Count of resources to be increased to 02	MDSL	As per RFP
54.	9 v 63-69	Data Center and IT Infrastructure - Server Expert	Count of resources to be increased to 02	MDSL	As per RFP

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55.	9, page - 63-69	Database Administrator	Count of resources to be increased to 02	MDSL	As per RFP
56.	9, page - 63-69	Application Expert (CAS online-offline Solution)	Count of resources to be increased to 10	MDSL	As per RFP
57.	9, page - 63-69	Mobile Application Expert	Count of resources to be increased to 5	MDSL	As per RFP
58.	9, page - 63-69	CCTNS - IT Helpdesk Support	Count of resources to be increased to 5	MDSL	As per RFP
59.	9 (10), page - 68	Quality expert (on need basis)	The count of the resource is missing	MDSL	As per RFP
60.	3.1 (Last Bullet Point), page – 12	Ensure seamless operation of DC, Helpdesk and version upgrades in CAS	Is it operational for 24 X 7 basis?	MDSL	1-DC and Helpdesk are operational 24 x 7. 2-CAS version upgrades are done when provided by NCRB.
61.	4.2.10, page - 17	The quantities indicated in tender may increase or decrease	Please state how much quantity will increase or decrease? This is open ended statement and compliance for same is challenge.	MDSL	The Clause should be read as: The quantities indicated for 13 resources may not increase or decrease.
62.	5.11.1, page - 33	The ADG UPPTS Lucknow shall be the final authority for reviewing the quality of the	Is Third Party auditor allowed?	MDSL	No. The Third-Party auditor allowed.

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		work and the satisfaction of the standards in respect thereof set forth in the contract documents.			
63.	5.14.1, page - 33	The selected Bidder shall submit an invoice every quarter of the year along with supporting documents deliverables.	The selected Bidder shall submit an invoice every Month of the year along with supporting documents deliverables considering this is monthly expenses.	MDSL	As per RFP
64.	5.19.2, page - 35	It can be extended further for One Year based on mutual agreement.	Recommend it should be 3 year and further Two Year based on mutual agreement.	MDSL	As per RFP.This provision is made as per direction of State Appex Committee
65.	7, page - 49	The role of Service Provider is to provide resources to support and Monitor CCTNS Project in the state.	Is the departmental team is also involved in managing the project? If yes then please specify the numbers, else increase the required resource to at last 35.	MDSL	Yes, the departmental team is also involved in managing the project..The number is subjected to their availability.
66.	10.3, page - 72	The Bidder should have minimum 200 regular employees on its payrolls as on	At least 300 on rolls	MDSL	As per RFP

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		31st Mar 2020 in India			
67.	10.3, page - 72	The Bidder should have minimum 200 regular employees on its payrolls as on 31st Mar 2020 in India	At least 50 in U.P.	MDSL	As per RFP
68.	6.2.3, page - 42	Bidder should have been awarded minimum one (1) project of value over INR 5 Crore in IT/eGov domain with State/Central govt and other government bodies in India in last years ending on March 31, 2020	Increase it to 100 Cr. Considering CCTNS project value is more than 100 Cr.	MDSL	As per RFP
69.	6.3.7 (A2), page - 43	Project Value & Strength	Similarly, bidder should have been awarded at-least One Project (01) in IT/eGov domain with State/Central govt in Software Consulting and Development of any other government agencies in India in last 03 years ending on March 31, 2020	MDSL	As per RFP

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			i) More than 500 Crore = 15 Marks ii) More than 400 Cr and less than 500 Cr=10 Marks iii) More than 300 Cr and less than 400 Cr=5 Marks More than 100 Cr and less than 300 Cr=3 Marks		
70.	6.3 EVALUATION OF TECHNICAL BIDS - Technical Evaluation - Average Annual Turnover- Point A1	Average annual turnover over the last three financial years (FY 2016-17, 2017-18 and 2018-19) Marks shall be allotted as given below: i) More than Rs. 300 Crores = 20 marks ii) More than Rs. 250 – up to Rs. 300 Crores = 15 marks iii) More than Rs. 200 – up to 250 Crores = 10 marks	Certificate from the Statutory Auditor on turnover details from the over the last three (3) financial years (FY 2016-17, 2017-18 and 2018-19) Wherever mentioned SA certificate, please allow to submit CA certificate	MDSL	As per RFP
71.	6.3 EVALUATION OF TECHNICAL BIDS - Technical Evaluation - Experience of similar CCTNS projects - Point B2	The Bidder should have experience of both Consulting and Implementation/operations of executing CCTNS projects in	The Bidder should have experience of both Consulting and Implementation/operations of executing CCTNS/Police Emergency Services projects in the last 10	MDSL	This clause should be read as-- The Bidder should have experience of Consulting or Implementation/operations of executing CCTNS projects in the last 10 years with any

S. No.	Bidding Document Reference(s) (Section number/ page)	Content of RFP requiring Clarification	Points of clarification Required	Organization	Response to the query
		the last 10 years with any State Government as on bid submission date. i) 3 or more projects = 15 marks ii) 2 projects = 10 marks iii) 1 project = 5 mark	years with any State Government as on bid submission date. i) 3 or more projects = 15 marks ii) 2 projects = 10 marks iii) 1 project = 5 mark		State Government as on bid submission date. i) 3 or more projects = 15 marks ii) 2 projects = 10 marks iii) 1 project = 5 mark
72.	5.15 LIMITATION OF LIABILITY Page 33	Neither Party shall be liable to the other Party for any indirect or consequential loss or damage (including loss of revenue and profits) arising out of or relating to the Contract	Limitation of liability should not be more than project value		The clause should be read as: 5.15.1 –UPPTS has no liability towards the selected bidder 5.15.2 -The liability of selected bidder, (whether in contract, tort, negligence, strict liability in tort, by statute or otherwise) for any claim in any manner related to this Agreement, including the work, deliverables or Services covered by this Agreement, shall be the payment of direct damages only which shall in no event in the aggregate exceed the fees and expenses received under this project. Limitation of Liability shall not

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					<p>exceed the contract value.</p> <p>Neither Party shall be liable to the other Party for any indirect or consequential loss or damage (including loss of revenue and profits) arising out of or relating to the Contract</p>
73.	General Conditions of the Contract Page 34	No clause with reference to Labour Low (Leave) Deployment of All resources	It may be clarified that, the number of leave that each deployed resource is entitled to or taken in one year.		In accordance with Government rules and regulations
74.	ANNEXURE-I: Service Level Agreement Page 62	Deployment of All resources Target Penalty: - Delay will cost 5 % per day delay on monthly fixed billing towards project costs	Please clarify if the penalty will be on the basis of no. of resources which are not mobilized, no. of days for which resources/ or a particular resource is no mobilized of flat 5 %		As per RFP