



## UTTAR PRADESH POLICE

### NOTICE FOR ISSUE OF CORRIGENDUM

#### Selection of Police Response Vehicle (PRV) Management Agencies for UP State-wide Dial 100 Project

1. Request for Proposal for '**Selection of Police Response Vehicle (PRV) Management Agencies for UP State-wide Dial 100 Project**' have been issued vide Tender Notice no. DT-807-2015(2) dated 5 Jan 2016.
2. The above notice prescribes the Last Date for Submission of RFP Response as 16 February, 2016 at 1700 Hrs. and Date of Technical Bid Opening as 18 February, 2016.
3. Pre-bid meeting of the above said tender was held on 21 January 2016 at Indira Gandhi Pratishthan, Gomti Nagar, Lucknow.
4. Notice for extension of RFP response submission has been issued vide letter no. DT-807-2015(2)/1 dated 13/02/2016.
5. Amendments have been made to the above said tender after examination of the pre-bid queries raised by prospective bidders. Corrigendum is attached as Annexure 1- Corrigendum.
6. Response to pre-bid queries is also being provided through this notification. Clarifications to other queries are attached with this corrigendum as Annexure 2 – Clarifications on RFP.
7. It is hereby notified that the following dates are being extended. The exact revised dates are as under:
  - (i) Last date of collection of RFP : 8 April, 2016 by 1700 hrs.
  - (ii) Last date of submission of RFP response : 11 April, 2016 by 1700 hrs.
  - (iii) Date of technical bid opening : 13 April, 2016 at 1100 hrs.
8. All other terms and conditions of the tender document would remain same

Notice No: DT-807-2015(2)/2  
Dated 10/03/2016

ADG(Traffic)  
Uttar Pradesh

**INTEGRATED TECHNOLOGY ENABLED CITIZEN CENTRIC SERVICES (ITECCS)**  
**UTTAR PRADESH TRAFFIC DIRECTORATE**  
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**Annexure-1**

**Corrigendum issued for RFP -‘Selection of Police Response Vehicle (PRV)  
Management Agencies for UP State-wide Dial 100 Project’ vide  
letter no. DT-8072015(2)/2 dated 10/03/2016**

S. No.	RFP Clause Reference	Existing clause	Modified clause
1.	Section 1 Page 5 Clause 5	Last date for Submission of RFP response – 16 February 2016 at 17:00 Hours Date of Technical bid opening -18 February 2016 at 11:00 Hours	(i) Last date of collection of RFP : 8 April, 2016 by 1700 hrs. (ii) Last date of submission of RFP response : 11 April, 2016 by 1700 hrs (iii) Date of technical bid opening : 13 April, 2016 at 1100 hrs.
2.	Page 19 Pre-Qualification , point 4	Prime Bidder should have experience of 2 projects in any one the following area in past 5 years:  Fleet management (operations and management of the vehicles)  Provisioning of drivers/ facility management manpower	Prime Bidder should have experience of 2 projects in any one the following area in past 5 years:  Fleet management (operations and management of the vehicles)  Provisioning of drivers/ facility management manpower  Parent Company/ Group Companies and its subsidiaries experience can be used in case of only 100 % subsidiary/division/subdivision/branch/business unit.
3.	Page 19 20.5, Point 3 of PQ Criteria	Prime bidder should have average annual turnover of Rs.1000 crores in last three financial year (ending 31st March 2015)  Prime Bidder should have a Net Worth of 250 Cr as of 31st March 2015  Parent Company Average annual Turnover and Net worth would be considered for only 100% subsidiary/ division/sub-	Prime bidder should have average annual turnover of Rs.250 crores in last three financial year (ending 31st March 2015)  Prime Bidder should have a Net Worth of 125 Cr as of 31st March 2015  Parent Company Average annual Turnover and Net worth would be considered for only 100% subsidiary/ division/sub-division/branch/business unit.

S. No.	RFP Clause Reference	Existing clause	Modified clause
		division/branch/business unit.	
4.	Page 20, Point No 6	The Prime bidder or the consortium member must have experience of managing minimum 2 projects with a fleet of at least 1000 vehicles (Passenger / Emergency) each in last 5 years in India (ending as on 31st March 2015)	The Prime bidder or the consortium member must have experience of managing minimum 2 projects with a fleet of at least 800 vehicles (Passenger/Emergency) in each of the last 5 years in India (ending as on 31 <sup>st</sup> March 2015)
5.	Page 21, Point No 20.6.7 , 1.1 of company profile	Turnover More than INR 2000 Crore - 150 Turnover More than INR 1500 Crore - 120 Turnover More than INR 1000 Crore - 105	Turnover More than INR 750 Crore - 150 Turnover More than INR 500 Crore - 120 Turnover More than INR 250 Crore – 105
6.	Page 103, Point no 3.2.2 Summary Cost Table	Column No. 4 for CAPEX (A) cost, Last Row : “ <u>A</u> ”  Column No. 5 for Operations and Maintenance Phase/Opex (B) for Five years Cost, Last Row– <b>Total Cost in INR</b> – “C+D1+D2+D3+E”	Column No. 4 for CAPEX (A) cost, Last Row: “ <b>A</b> ” <i>which is the sum of row nos. 1,2,3 under Column 4</i>  Column No. 5 for Operations and Maintenance Phase/ Opex (B) for Five years Cost, Last Row– <b>Total Cost in INR</b> – “B=C+D1+D2+D3+D4+E” <i>which is the sum of row nos. 4 (Year one cost (opex only),5(Year two cost (opex only),6(Year three cost (opex only),7(Year four cost (opex only),8(Year five cost (opex only) under Column 5</i>
7.	Page 104, Point 3.2.3 – 4W PRV component costs	Column no. 3 : Number of Units (A) row no. 16 – “3200”	Column no. 3 : Number of Units (A) row no. 16 – “700”
8.	Page 136, point no 2.5.3.1	Roles and responsibilities of Drivers	Addition:  The driver will be responsible for overall upkeep, look and cleanliness (internal and external) of PRV

S. No.	RFP Clause Reference	Existing clause	Modified clause
			vehicle. The quality cleanliness would be checked by the Police officers.
9.	Page 145, Payment Milestones	Capex (towards procurement of In-Vehicle components and fabricating the allotted lot of PRVs) – V1	Capex (towards procurement of in-vehicle components and fabricating the allotted lot of vehicles (Tables A1, A2 and B in section 4 of this RFP), and cost of development of PRV Management Application (Column A1 of Table E in section 4 of this RFP)
10.	Page 145, Payment Milestones	Opex (Fixed-Only personnel costs) – V2	Opex (Fixed-only personnel costs – Table C in Section-4 of this RFP)
11.	Page 145, Payment Milestones	Opex (Fixed costs excluding the personnel costs) –V3	Opex (Fixed costs excluding the personnel costs – Tables D1, D2, D3, D4 and sum of columns A2, A3, A4, A5 of Table E in section 4 of this RFP)
12.	Page 60, S.No. 3- Quality of Fabrication	Target Penalty-50 % of Quoted Capex per PRV (as per Table A and B in Section 4 of this RFP) with Quality issues and re-fabrication at no additional cost to the GoUP	Target Penalty- “50 % of Quoted Capex per PRV (as per Tables A1, A2 and B in Section 4 of this RFP) with Quality issues and re-fabrication at no additional cost to the GoUP
13.	Page 64, S.No.5-Code violation	Target Penalty- 2 Times the Fixed Monthly cost for the PRV as quoted in Table D1 in Section 4 that reported an instance of code violation	Target Penalty- 2 Times the Fixed Monthly cost for the PRV as quoted in Tables D1 and D2 in Section 4 that reported an instance of code violation
14.	Page 149, BL.REQ.001-004	Dimensions of the LED Light Bar	The dimensions for LED light bar (Length, Width & Height) should be “As per the PRV type i.e. Innova and Bolero and should adequately fit on the roof of the PRV ”)
15.	Page Nos. 42, 44, Clauses 11.1.2 and 12.5	11.1.2 The cost of repairs on account of the accidents attributable to the GoUP or due to war, civil commotions, strikes,	The Clauses 12.5 of Section 3 stands deleted from the RFP and Clause 11.1.2 is now updated as below:

S. No.	RFP Clause Reference	Existing clause	Modified clause
		<p>floods, earthquake, explosion etc. shall</p> <p>12.5 GoUP shall be responsible for getting all the PRVs covered under "Third Party Insurance"</p>	<p>"The cost of repairs on account of the accidents attributable to the GoUP or due to war, civil commotions, strikes, floods, earthquake, explosion etc. shall be borne by the GoUP"</p>
16.	Page 132,133 Clause 2.4 – PRV Fabrication	General PRV fabrication requirements	<p>Following new clauses are being appended to the existing clause 2.4:</p> <p><b>2.4.1.11: Crew and Passenger Safety:</b> Added modules and their fitment accessories to both exterior and interior of the PRV to be rounded and preferably soft in order not to inflight injury to crew/passengers/people. ARAI guidelines to be followed to the extent possible. Item namely stretcher be provided with a suitable harness to avoid unsafe movement of the stretcher resulting in injury to the affected person being carried or damage to the PRV components.</p> <p><b>2.4.1.12: Mechanical Integrity:</b> All added/provided modules/accessories fixtures/clamps/brackets to be designed and fabricated in a way as to avoid free movement or rattling of the equipment keeping in view road conditions. Fasteners etc. to be of stainless/rustproof automotive grade/variety.</p> <p><b>2.4.1.13 : Provision of Added Modules such as Wireless set etc.:</b></p> <p>Provision shall be made for equipment such as wireless set etc. in the design and layout.</p> <p><b>2.4.1.14: Electrical Integrity:</b> Since the customization will involve electrical additions, automotive grade cables/connectors/fuses/protection components must be used. Cables must be routed and harnessed in a fashion that it stays protected from fraying/cuts etc. and must be least visible. Short circuits and fire safety simulations/tests may be carried out during type testing of the PRV sample.</p> <p><b>2.4.1.15: Reflective exterior Branding/Livery:</b> The exterior stickers/branding/livery shall be of those reflective types as shall be prescribed by GoUP.</p>

S. No.	RFP Clause Reference	Existing clause	Modified clause
			<p>Quality brand for the same must be factored by the Bidders</p> <p><b>2.4.1.16: Considerations of vehicle warranty:</b> All customization whatsoever be mechanical or electrical must respect vehicle integrity and its warranty terms &amp; conditions.</p> <p><b>2.4.1.17: Battery drain protection:</b> ALL systems must automatically be turned off when the PRV ignition key is in OFF position/removed to prevent battery drain. Suitable relay interlocking to be provided.</p>

**Annexure-2****Pre-bid queries and response for RFP 'Selection of Police Response Vehicle (PRV) Management Agencies for UP State-wide Dial 100 Project' vide letter no. DT-8072015(2)/2 dated 10/03/2016**

S. No.	RFP Section	RFP Page No.	RFP Clause	RFP Clause Description	Pre Bid Query	Purchaser's Response
1	Section 2	19	20.5, point 4	Prime Bidder should have experience of 2 projects in any one the following area in past 5 years:  Fleet management (operations and management of the vehicles) Provisioning of drivers/ facility management manpower	Request please allow: Parent Company/ Group Companies and its subsidiaries experience can be used in case of only 100 % subsidiary/division/subdivision/branch/business unit. As it is allowed for other clauses	Please refer the Corrigendum
2	Section 2	19	20.5, Point 3	Prime bidder should have average annual turnover of Rs.1000 crores in last three financial year (ending 31st March 2015)	As a suggestion we request you to kindly bring down the average to 800 to 850 crores for last 3 years and keeping 1000 crores turnover for 14-15	Please refer the Corrigendum
3	Section 2	19	20.5	1a. Prime Bidder and consortium partner must be registered under Companies Act, 1956	a) Organization registered under Societies Act should be allowed to participate as single entity/lead bidder/partner of consortium	Tender conditions prevail
4	Section 2	19	20.5	3. Prime Bidder should have average annual TO of minimum Rs. 1000 Cr, Networth of Rs. 250 Cr	Minimum average annual Turnover in last 3 years requirement may be reduced to Rs. 500 Cr and net worth of 50 Cr.	Please refer the Corrigendum
5	Section 2	19	20.5	3. Prime Bidder should have average annual TO of minimum Rs. 1000 Cr, Networth of Rs. 250 Cr as of 31st March'2015	Prime bidder should have average annual turnover of minimum INR 130 crore during the past three (3) financial years as on 31st March 2015	Tender conditions and its Corrigendum (Point No. 3) prevail
6	Section 2	19	20.5	2. Prime Bidder should have a Net Worth of 250 Cr as of 31st March 2015	Prime Bidder should have a Net Worth of 50 Cr as of 31st March 2015	Tender conditions and its Corrigendum (Point No. 3) prevail

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S. No.	RFP Section	RFP Page No.	RFP Clause	RFP Clause Description	Pre Bid Query	Purchaser's Response
7	Section 2	19	20.5	6. The Prime bidder or the consortium member must have experience of managing minimum 2 projects with a fleet of at least 1000 vehicles (Passenger / Emergency) each in last 5 years in India (ending as on 31st March 2015)	The Prime bidder or the consortium member must have experience of managing minimum 2 projects with a fleet of at least 500 vehicles (Passenger / Emergency) each in last 5 years in India (ending as on 31st March 2015)	Tender conditions and its Corrigendum (Point No. 4) prevail
8	Section 2	20	20.5, Point 6	The Prime bidder or the consortium member must have experience of managing minimum 2 projects with a fleet of at least 1000 vehicles (Passenger / Emergency) each in last 5 years in India (ending as on 31st March 2015)	1. This clause is in contradiction to the clause 20.6.7 on page 21, under this clause rfp gives highest marking to 800 vehicles where in you have asked for the experience of 1000 vehicles , which needs corrections as an experience of handling 800 vehicles. 2. Instead of asking 5 years as on 31st March'2015, we suggest it to be on the date of submission	Please refer the Corrigendum
9	Section 2	20	20.5	7.Prime bidder or the consortium member should have experience of providing annual average employment of 3500 Facility Management personnel or Drivers in last 3 years in India	Prime bidder or the consortium member should have experience of providing annual average employment of 2500 Facility Management personnel or Drivers or staff for any govt./PSU project in last 3 years in India	Tender conditions prevail
10	Section 2	21	20.6.7, Point 2.1	Maximum marks are given on 6 projects	We suggest it should be re-looked as the qualification of 2 projects should attract atleast 55 to 60 marks instead of just 40 marks	Tender conditions prevail



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S. No.	RFP Section	RFP Page No.	RFP Clause	RFP Clause Description	Pre Bid Query	Purchaser's Response
11	Section 2	21	20.6.7, Point 1.1	More than INR 2000 Crore 150 More than INR 1500 Crore 120 More than INR 1000 Crore 105	We suggest that marking should be done keeping the average turnover between 800 to 850 crores.	Please refer the Corrigendum
12	Section 2	21	20.6.7	The Prime bidder or any consortium member must have experience of handling minimum 2 projects with a fleet of atleast 400 vehicles (Passenger/Emergency) each in last 5 years in India. Parent Company experience would be considered for only 100% subsidiary/ division/sub-division/branch/business unit. (Relevance of the project shall also be assessed while evaluating it)  More than 800 vehicles - 75 More than 600 vehicles - 60 More than 400 vehicles - 40	-	Clarification:  The bidder needs to provide 2 projects with more than 400 vehicles each to obtain 40 marks, at least 2 projects with 600 vehicles each to obtain 60 marks and at least 2 projects with 800 vehicles each to obtain 75 marks

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S. No.	RFP Section	RFP Page No.	RFP Clause	RFP Clause Description	Pre Bid Query	Purchaser's Response
13	Section 2	22	20.6.7	3.4 Quality of presentation including CAD design of launched PRVs	As scope of CAD is under the service provider of Dial-100 call center, this clause may be deleted	<b>Clarification:</b>  CAD here is Computer Aided Design and the bidder needs to showcase the design of fabricated vehicle at the time of Technical Presentation
14	Section 2	25	25.1	10% of total contract value as Performance Bank Guarantee within 15 days of award/letter of intent from the GoUP	Request to reduce the PBG to 5% of 1st year contract value	Tender conditions prevail
15	Section 3	43	11.1.6	The bidder needs to tie-up with the authorized service centre for the PRVs (4W & 2W) for maintaining the vehicle. Sub-contracting of the AMC shall not be permissible	Please clarify whether tie-up with manufacturer for AMC of PRVs (4W & 2W) will be treated as sub-contracting?	<b>Clarification:</b>  Sub contracting with manufacturer of PRVs is permissible.
16	Section 3	43	11.1.11	Bidder needs to provide specialized PRV management application for effective and efficient management of PRVs	Please elaborate specialized PRV management application	<b>Clarification:</b>  Please refer clauses 2.1.5.6 (Page 129) and 2.8.2.1 (Page 139) of Section 5: Scope of Work

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S. No.	RFP Section	RFP Page No.	RFP Clause	RFP Clause Description	Pre Bid Query	Purchaser's Response
17	Section 3	44	12.6	GoUP shall get into agreements with large Oil Companies for fuel card and to get fuel card and to get fuel details to cross check fuel bills submitted by bidder	In case of non-functional/absence of facility of fuel cards in Petrol Pumps, what process will be followed	<b>Clarification:</b>  Appropriate arrangements to be made as per local arrangements
18	Section 3	60	3	Target Penalty-50 % of Quoted Capex per PRV (as per Table A and B in Section 4 of this RFP) with Quality issues and re-fabrication at no additional cost to the GoUP	-	Please refer the Corrigendum
19	Section 3	64	5	Target Penalty- 2 Times the Fixed Monthly cost for the PRV as quoted in Table D1 in Section 4 that reported an instance of code violation	-	Please refer the Corrigendum
20	Section 4	103	3.2.2	Column No. 4 for CAPEX (A) cost, Row No. 9 : “-”  Column No. 5 for Operations and Maintenance Phase/Opex (B) for Five years Cost, Row no. 9 – Total Cost in INR – “ C+D1+D2+D3+E”	-	Please refer the Corrigendum
21	Section 4	104	3.2.3	Column no. 3 : Number of Units (A) row no. 16 – “3200”	-	Please refer the Corrigendum
22	Section 5	135	2.5.3.1	Roles and responsibilities of Drivers	-	Please refer the Corrigendum

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S. No.	RFP Section	RFP Page No.	RFP Clause	RFP Clause Description	Pre Bid Query	Purchaser's Response
23	Section 5	140	2.8.3	PRV Operations (Fuelling arrangements)	Kindly specify the daily/ monthly / yearly running planned for the vehicle for us to calculate its maintenance schedule	<b>Clarification:</b>  Minimum run of 150 KM per day has been envisaged for the 4W PRV and 100 KM per day for a 2W PRV. Actual mileage may depend on live conditions prevailing on the road
24	Section 5	145	3	Supply/Handover the fully fabricated PRV's to the GoUP (as allocated) with all the pre-requisites as per the Project Plan and scope agreed with the GoUP 50% of V1	Supply/Handover the fully fabricated PRV's to the GoUP (as allocated) with all the pre-requisites as per the Project Plan and scope agreed with the GoUP 50% of V1 Request kindly provide 20 % advance against BG to reduce the cost of the project	Tender conditions prevail
25	Section 5	145	3	3.c Operational Phase payments - Fixed Operating Costs (Personnel Salary costs) Monthly payments of V2 O and M phase for five years Fixed operating costs towards payment of salaries etc. for the personnel employed by the Bidder (as mentioned in resource requirements in Section 5 )	Request kindly consider only payment to be made for monthly payment of drivers on every months (preferably 90% of the bill value) based on the various automation reports of attendance. We should also use technology for payment for this project	Tender conditions prevail.
26	Section 5	145	3	Capex (towards procurement of In-Vehicle components and fabricating the allotted lot of PRVs) – V1	-	Please refer the Corrigendum
27	Section 5	145	3	Opex (Fixed-Only personnel costs) – V2	-	Please refer the Corrigendum

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S. No.	RFP Section	RFP Page No.	RFP Clause	RFP Clause Description	Pre Bid Query	Purchaser's Response
28	Section 5	145	3	Opex (Fixed costs excluding the personnel costs) –V3	-	Please refer the Corrigendum
29	Section 5A	149	BL.REQ. 001-004	-	-	Please refer the Corrigendum
30	Section 5A	155	5	4W Dash Camera	Please specify whether this Dash Camera integrated with CCTV System / Dial 100 or Stand-alone Camera along with local storage.	<b>Clarification:</b>  Dash Camera shall be a standalone camera with local storage and as given in 5.1.25 (Page 265) of Section 5 of Technology Service Provider RFP, "PRV staff will ensure to upload the feed of Dash cameras from District Control room to DC on regular intervals"
31	Section 5B	173	PRV.RE Q.004	The application shall have a provision of logging the odometer readings at the time of PRV handover-takeover so as to capture the details of patrol mileage by the outgoing PRV personnel. These readings as captured by the application shall be reported to the central system and shall act as an authentic source of validation. The system should be able to integrate with the AVLS and also the GPS in MDT with Odometer for automatic update of the Kilometres travelled	Kindly specify that this application is standalone application or it is CAD Application for MDT and clarify the scope	<b>Clarification:</b>  The PRV Management application is not a standalone application and shall be installed on the MDTs and centrally at ITECCS. Please refer clauses 2.1.5.6 (Page 129) and 2.8.2.1 (Page 139) of Section 5: Scope of Work for more details on the application requirements

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S. No.	RFP Section	RFP Page No.	RFP Clause	RFP Clause Description	Pre Bid Query	Purchaser's Response
32	Section 5B	173	PRV.RE Q.005	System will enable other sources of validation of the odometer readings submitted by the PRV personnel through the in-built GPS in MDT that tracks the distance run by the PRV on its assigned Patrol route every day as part of the central solution that tracks each of the 4800 PRVs across the state	Please specify the deployment and integration of the application with PRV Bidder's scope or Technology bidder	<b>Clarification:</b>  The Technology Vendor shall integrate the PRV Management application with its Systems. The PRV bidder should work closely with the TSP to get the code installed on Servers etc. centrally at ITECCS and on MDTs at the field for proper and smooth running of the project. PRV bidder would be responsible for design and implementation of the PRV Management application.
33	Section 5B	173	PRV.RE Q.007	System shall also be able to provide PRV Response time records to UP POLICE 100 through the application online. The data should be suitable for Statistical Analysis for all PRV responses. These records should include the following data elements: PRV-identifier, Time-PRV enroute, Time-PRV clear and Time-PRV-available for the next call.	Kindly specify that this application is standalone application or it is CAD Application for MDT and clarify the scope as these requirements already covered in MDT CAD application	<b>Clarification:</b>  Please refer 2.1.5.6 (Page 129) of Section 5, PRV management application is not a standalone application and shall be connected to ITECCS. Please refer the responses as given in 2 & 3 above

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S. No.	RFP Section	RFP Page No.	RFP Clause	RFP Clause Description	Pre Bid Query	Purchaser's Response
34	-	-	-	-	To be added: Prequalification/Technical criteria can be fulfilled by any partner of the consortium	Tender conditions prevail
35	Section 4	106-112	3.2.6 - 3.2.11	-	-	<b>Clarification:</b>  In the Tables C (3.2.6), D1 (3.2.7), D2 (3.2.8), D3 (3.2.9), D4 (3.2.10) and E (3.2.11) of Section 4 of the RFP, the bidder should provide the respective costs in the column for <b><u>Year 5 for 7 months only</u></b>
36	Section 5	132, 133	2.4	General PRV fabrication requirements	-	Please refer the Corrigendum
37	Section 3	42 44	11.1.2 12.5	11.1.2 The cost of repairs on account of the accidents attributable to the GoUP or due to war, civil commotions, strikes, floods, earthquake, explosion etc. shall  12.5 GoUP shall be responsible for getting all the PRVs covered under "Third Party Insurance"	Can bidder assume that the cost of insurance and settlement of insurance claim will also be done by GoUP?	Please refer the Corrigendum

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